

## INQUIRING ABOUT TELE-MENTAL HEALTH COVERAGE

Does my plan cover therapy services provided using telehealth methods? Specifically, does my plan cover behavioral health services with Place of Service 02, Telehealth?

- Yes       No

Which does my plan cover?

- Telehealth using a secure audio-visual platform (video)  
 Telehealth by phone

Does my plan require that a specific platform be used for telehealth?

- Yes. The platform that must be used is: \_\_\_\_\_  
 No, any HIPAA-compliant platform is acceptable

If my plan does cover telehealth, which of the following billing codes are covered?

- New clients only: Diagnostic Interview (90791)  
 Individual Therapy (90832, 90834, 90837)  
 Family Therapy (90846 and 90847)

Is my co-pay or deductible any different for telehealth than for office-based services?

- Yes       No